

Malaysia Airlines Terms & Conditions

Method of Entry

1. Entries are counted according to the number of points accumulated with 10 points for every return business suite booking on MH, 5 points for every one-way business suite booking on MH, 5 points for every return business class booking on MH, 2 points for every one-way business class booking on MH, 2 points for every return economy class booking on MH and 1 point for every one-way economy class booking on MH
2. **Registered bookings are valid for business suite, business class and economy class bookings made from 26 December 2019 until 31 January 2020. The top sellers with the highest points win the prizes.**
3. **Bookings must be ticketed to be valid.**

Grand Prize Flights

4. One (1) prize available. The prize entitles the winner and one other person travelling together on return Business Class tickets with Malaysia Airlines on flights to Kuala Lumpur, Penang and Kota Kinabalu, inclusive of taxes and charges, departing from Heathrow Terminal 4.
5. The prize is valid for travel between 15 March 2020 and 31 October 2020, with the exception of blackout dates, 06 April20-17 April20 // 07July20-15August20 (travel permitted Mon/Tue/Wed/Thu only vice versa). Booking must be made no later than 15 March 2020. Seats are subject to availability at the time of booking. Please note travel over the UK and Malaysia national holidays, including UK school holidays are not permitted. Both passengers must travel together.
6. The winner and their guest must be over 18 years of age.
7. The prize does not include travel insurance, visas, meals or any other costs of a personal nature not stated (including spending money) for the winner and their companion.
8. The ticket/s you have been awarded are non-transferable and non re-routeable in any way. This means that your ticket cannot be transferred into another person's name and it cannot be exchanged or sold for cash and cannot be changed to any origin or destination. All flights are to depart and arrive from London Heathrow Airport Terminal 4.
9. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
10. Winners must ensure that they have valid passports, visas and travel insurance at the time of travel. No responsibility will be taken if the winners are unable to travel due to insufficient documentation.
11. Compliance with any health or other government requirements is the responsibility of the winner. It is the responsibility of the winner to enquire about local issues and conditions at destinations before travel.
12. The prize must be taken on the dates stated within the competition terms and conditions.
13. No purchase necessary.
14. Prize does not include travel on oneworld carriers or designated codeshare flights where Malaysia Airlines is not the operating carrier. All travel must be completed before the expiry date and no extension of validity will be made.

15. Except as otherwise provided, the prizewinner and their travelling companion (the "winners") are responsible for: any and all costs, expenses and taxes not expressly described herein including, without limitation, ground transportation, accommodation, gratuities, merchandise, telephone calls, personal expenses of any nature for overnight layover, meals and beverages, service charges and entertainment. The winners will be responsible for their own travel insurance. It is the responsibility of the winners to ensure they have a valid passport each and obtain any necessary vaccination or visas for their trip.
16. Prize tickets are not entitled to any Upgrades, Access to Golden Lounges and Excess Baggage. Mileage accrual is not available for this complimentary ticket.
17. Once tickets are issued they are non-changeable, non-refundable, or upgradeable. Once booked, the origin and destination, flight time and date of travel cannot be changed. Stopovers are not permitted. Flights are subject to Malaysia Airlines' terms and conditions of carriage, which can be found at www.malaysiaairlines.com/uk
18. The prize winner is solely responsible for declaring details of any award provided under the promotion to HMRC and for paying any tax liability which may arise.

Second Prize Flight

1. One (1) prize available. The prize entitles the winner and one other person travelling together on return Economy Class tickets with Malaysia Airlines on flights to Kuala Lumpur, inclusive of taxes and charges, departing from Heathrow Terminal 4.
2. The prize is valid for travel between 15 March 2020 and 31 October 2020, with the exception of blackout dates,
3. 06 April20-17 April20 // 07July20-15August20 (travel permitted Mon/Tue/Wed/Thu only vice versa). Booking must be made no later than 15 March 2020. Seats are subject to availability at the time of booking. Please note travel over the UK and Malaysia national holidays, including UK school holidays are not permitted. Both passengers must travel together.
4. The winner and their guest must be over 18 years of age.
5. The prize does not include travel insurance, visas, meals or any other costs of a personal nature not stated (including spending money) for the winner and their companion.
6. The ticket/s you have been awarded are non-transferable and non re-routeable in any way. This means that your ticket cannot be transferred into another person's name and it cannot be exchanged or sold for cash and cannot be changed to any origin or destination. All flights are to depart and arrive from London Heathrow Airport Terminal 4.
7. The prize must be taken as stated and no compensation will be payable if a winner is unable to use the prize as stated.
8. Winners must ensure that they have valid passports, visas and travel insurance at the time of travel. No responsibility will be taken if the winners are unable to travel due to insufficient documentation.
9. Compliance with any health or other government requirements is the responsibility of the winner. It is the responsibility of the winner to enquire about local issues and conditions at destinations before travel.
10. The prize must be taken on the dates stated within the competition terms and conditions.
11. No purchase necessary.

12. Prize does not include travel on oneworld carriers or designated codeshare flights where Malaysia Airlines is not the operating carrier. All travel must be completed before the expiry date and no extension of validity will be made.
13. Except as otherwise provided, the prizewinner and their travelling companion (the "winners") are responsible for: any and all costs, expenses and taxes not expressly described herein including, without limitation, ground transportation, accommodation, gratuities, merchandise, telephone calls, personal expenses of any nature for overnight layover, meals and beverages, service charges and entertainment. The winners will be responsible for their own travel insurance. It is the responsibility of the winners to ensure they have a valid passport each and obtain any necessary vaccination or visas for their trip.
14. Prize tickets are not entitled to any Upgrades, Access to Golden Lounges and Excess Baggage. Mileage accrual is not available for this complimentary ticket.
15. Once tickets are issued they are non-changeable, non-refundable, or upgradeable. Once booked, the origin and destination, flight time and date of travel cannot be changed. Stopovers are not permitted. Flights are subject to Malaysia Airlines' terms and conditions of carriage, which can be found at www.malaysiaairlines.com/uk
16. The prize winner is solely responsible for declaring details of any award provided under the promotion to HMRC and for paying any tax liability which may arise.