

Tenerife Competition Terms and Conditions

The following information and terms and conditions relate to the Tenerife Tourism Corporation competition to “*Win a holiday in Tenerife*” (the ‘Promotion’). By entering the Promotion, you agree to be bound by these terms and conditions. The decision of the judges is final and no correspondence will be entered into. ‘The Promoter’ of this action is the Tenerife Tourism Corporation whose registered office is at *Avda Constitución, 12. 38005 Santa Cruz de Tenerife – Tenerife/Spain*.

1. In the event of any dispute regarding the rules, conduct, results and all other matters relating to the Promotion, the decision of the Promoter shall be final and no correspondence or discussion shall be entered into.
2. This Promotion is open to travel agents, home workers and tour operators that are resident in the UK, Channel Islands, Isle of Man and Republic of Ireland aged 18 years or over except employees of the Tenerife Tourism Corporation and the ‘Prize Partners’ (Monarch and Iberostar Hotel), their members, partners or any company involved in the Promotion, or members of their families or households.
3. Entrants should obtain approval from their appropriate manager/head office if required.
4. In entering the Promotion, you confirm that you are eligible to do so and eligible to claim the prize. The Promoter may require you to provide proof that you are eligible to enter the Promotion. You must submit your entry from your own social media account.
5. The Promotion opens *9:30am BST 11/07/2016* and closes *5:00pm BST 29/07/2016* (the ‘Promotion Period’). No entries submitted before or after the Promotion Period will be valid. The promoter has the authority to amend the Promotion Period or withdraw this Promotion without prior notice at any time.
6. The Promotion is free to enter - no purchase is necessary.
7. All valid and successful entries received by the Promoter during the Promotion Period will be eligible for consideration to win the prize consisting of *return economy flights between London and Tenerife with Monarch and 7 nights’ accommodation on a BB basis for two people sharing a double room at any 4 star or 5 star Iberostar Hotel on Tenerife* (see point 8 below).
8. Holiday Prize Terms and Conditions:
 - a. There is *one* prize for two people as outlined in point 7.
 - b. Entrants must be aged 18 or over.
 - c. The prize must be booked by *31st December 2016* for travel by *1st July 2017*.
 - d. The prize is not valid for use during Christmas, New Year, Valentine’s Day and school and Bank Holidays
 - e. The prize is subject to availability and on request.
 - f. Flights include taxes and the standard airline luggage allowance.

- g. Any extensions to the stay or amendments to the booking requested by the winner will be chargeable.
- h. Both passengers must travel together.
- i. The accommodation and flights must be taken at the same time as part of the same trip.
- j. All travel, holiday or health insurance, passports and any required visas shall be the responsibility of the prize winner and not the Promoter or Prize Partners.
- k. Additional costs are not included within the holiday prize (including but not limited to, airport transfers, food and drink, spending money, excursions and additional luggage allowance costs) and are the responsibility of the prize winners and not the Promoter or any of the Prize Partners.
- l. Travel is subject to any additional or separate terms & conditions imposed by the Prize Partners which may be found at www.travelweekly.co.uk/tenerife and any other terms applicable to the booking and use of the prize.

Monarch Terms & Conditions

1. The Prize is valid for the dates indicated on the voucher. Under no circumstances will the validity of this voucher be extended
2. The Prize will consist of two return flight tickets on the promoter's scheduled network TO Tenerife and is inclusive of airport taxes
3. Booking is required for the Prize and flights are subject to availability and not available during Christmas, New Year, Valentine's Day, school and Bank holidays. Any portion of the Prize not used by the Prize Winner is forfeited and no cash substitute will be offered or permitted.
4. The flights are between the scheduled network destinations stated on the Prize Winner Voucher only. Please note flight destinations may change without notice
5. The Prize is non-transferable and must be used by the registered Prize winner
6. The Prize Winner must be aged 18 years or over
7. The flights may not be re-presented as a Prize for any other Prize draw or other similar event
8. This voucher has no cash value and no cash alternative is available

9. Travel insurance is strongly recommended. Please visit www.monarch.co.uk for details and premiums

10. One (1) piece of standard hold baggage is included in the Prize per person. Hold baggage weight and size requirements can be found on our website. Up to 10kg of hand baggage may be taken into the cabin free of charge. Cabin baggage weight and size restrictions and security requirements can be found on our website. For further information please refer to the FAQs on our website

11. Flight extras are not included in the Prize (flight extras include, but are not limited to, pre- allocated seats, extra legroom seats, the carriage of golf clubs, sports equipment additional hold/checked-in baggage and excess baggage and credit card booking fees, transfers to and from the airport in the UK and overseas)

12. Flight Terms and Conditions apply and can be found at www.monarch.co.uk/terms/flights

13. Monarch accepts no liability for use of the Prize or any loss or damage which may arise from the competition or use of the Prize. All Prize Winners and their companions fully indemnify Monarch Airlines Ltd for any and all losses, liability, action, claim, proceeding, judgment, penalty, fine, damages, fee, cost, charge or expense (including, without limitation, legal fees and expenses) brought, claimed or asserted against Monarch Airlines Ltd or for which Monarch Airlines Ltd may be liable as a result of the competition/promotion or of taking or using the Prize

14. Compensation under Regulation 261/2004, Montreal Convention and any other applicable law is strictly excluded irrespective of the cause

15. Prize winners must ensure that they have the correct travel documentation and obtain the relevant Visas. Such travel documentation is at the sole expense of the Winner. Failure to be granted a Visa and or have the necessary travel documentation will result in the Prize Winner forfeiting their Prize

Iberostar Terms and Conditions

1. Accommodation comprises one double room at any 4 or 5 star Iberostar hotel on the island, staying in one double room for two people sharing.

2. Accommodation is for 7 nights on a bed and breakfast basis

3. Subject to availability and not available during Christmas, New Year, Valentine's Day and school and bank

holidays.

4. Any prize not used by the prizewinner is forfeited and not cash substitute will be offered or permitted
5. The prize is non-transferable and must be used by the registered prizewinner
6. The prizewinner must be aged 18 years or over
7. All extras consumed during the stay will be settled directly with the property
8. No transport is included in destination
9. The accommodation may not be re-presented as a prize for any other prize draw or other similar event
10. The accommodation voucher has no cash value and no cash alternative is available

9. The prize is subject to availability, is non-transferable, non-negotiable and there is no cash alternative.
10. To enter the Promotion, you must follow the instructions set out at www.travelweekly.co.uk/tenerife
11. Entry is restricted to one per person and entries on behalf of another person or joint submissions are not permitted and will not be accepted. Proof of entry is not proof of receipt and the Promoter and the Prize Partners accept no responsibility for difficulties experienced in submitting an entry to the Promotion.
12. If for any reason any aspect of the Promotion does not function correctly, whether by means of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter that corrupts or affects the administration, integrity or fairness of the Promotion, then the Promoter may at its sole discretion cancel, modify or suspend the Promotion and/or invalidate affected entries and entrants agree that no liability shall attach to the Promoter or Prize Partners as a result thereof.
13. The Promoter reserves the right, at its discretion, to disqualify any entrant and withhold prizes if it has reasonable grounds to believe the entrant is not eligible for the Promotion or has failed to comply with any of these terms and conditions.
14. The Promoter reserves the right to amend these terms and conditions and any amendments will be published on www.travelweekly.co.uk/tenerife
15. *One* winner will be chosen at random from all eligible entries in Twitter and Instagram and contacted within 10 business days of the Promotion closing, unless specified otherwise.
17. The Promoter will use reasonable endeavours to contact the winner via their social media channel—If the winner does not respond within 14 days of the first notification, the winner forfeits their right to claim the Prize. The Promoter shall not be responsible should the winner *provide incorrect contact or delivery details*. A prize may not be claimed by a third party on the winner's behalf.
18. If a winner forfeits their prize by failing to comply with these terms and conditions an alternative winner will be chosen and this process will continue until there is a valid winner.

19. The prize winner will be asked to book their prize in accordance with these terms and conditions and any other instructions provided by the Promoter. The Promoter does not accept any responsibility if you are not able to take up the prize.
20. The Promoter, Prize Partners and their associated agencies and companies accept no liability for any loss, expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with the Promotion or the winners' enjoyment of the prizes, other than such liability that cannot be excluded by law including death or personal injury caused by negligence, where liability shall be limited to the minimum permissible by law.
21. If you are the winner of the Promotion, you agree that the Promoter may use your name, image and town or county of residence to announce the winner of this Promotion and for any other reasonable and related promotional purposes. You also agree to participate in any reasonable publicity required by the Promoter without further compensation.
22. By submitting an entry to this Promotion you warrant that you are the legal owner of the image you submit or have permission to use the image and grant the rights set out in these terms & conditions. You also warrant that your entry does not infringe any third party rights and does not contain any material which is illegal, inappropriate, offensive, sexually explicit, defamatory or obscene. You grant the Promoter and the Prize Partners a non-exclusive, worldwide, irrevocable licence, for the full period of any intellectual property rights in your entry, to use, display, publish, transmit, copy, edit, alter, store, re-format and sub-licence the entry (and any accompanying materials) as they see fit.
23. If your entry features an identifiable third party, you confirm and warrant that you have obtained their express consent to the use of their image in connection with this Promotion and in accordance with these terms & conditions. If the third party is less than 18 years old, you confirm and warrant that the parent or legal guardian of that individual has given the relevant consent.
24. By entering the Promotion, you agree that any personal information provided by you may be held and used by the Promoter or its agents and suppliers (including the Prize Partners) to administer the Promotion and provide the prize to you. Any personal data relating to entrants will be used solely in accordance with current UK data protection legislation.
25. These terms and conditions shall be governed by and construed in accordance with English law. Disputes arising in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the English courts.
26. This Promotion is in no way sponsored or endorsed by Facebook, Twitter or Instagram. You are providing your information to the Promoter and not to Facebook, Twitter or Instagram. The information you provide will only be used in the administration of the Promotion and for email marketing purposes. You may opt out of receiving further communications from the promoter and Prize Partners by un-ticking the box in the entry form provided.
27. Any enquires about this Promotion should be directed to richard@humewhitehead.co.uk