## Fly safe, fly well. Feel safer in the skies

We know you're eager to start flying again. We are too. We also understand that you're keen to see what steps we're taking to protect your health when you next take to the skies.

Your safety is our number one priority. You're in safe hands. Find out more.

We've made sure to provide the highest level of defence against Covid-19 in order to give you complete peace of mind for your next trip. Here's how we've reviewed and improved every aspect of our health and safety measures.

You can see for yourself how we're adapting our practices in our cleaning video <u>here</u>.



Proactive health screening before boarding and working closely with our airport partners to ensure everyone is symptom free and safe to fly.



Enhanced cleaning onboard with hospital-grade products before every flight, wiping down seat pockets, tray tables, screens, overhead lockers, bathrooms... you name it.



Our onboard HEPA air filters mean you can breathe easy, using a vertical airflow and extracting more than 99.999% of particles from the air, including bacteria and viruses.



Our temporary new-look food and drink service ensures we can keep interaction to a lighter touch.



Ensuring safe distancing for all customers through spacing measures at check in and boarding gates.



Electrostatic disinfection of cabins (fogging) with high-grade disinfectant throughout our aircraft, ensuring no surface is left untouched.



Our onboard Health Packs have got you covered, with medical-grade masks, surface wipes and hand gel for every customer. If you choose to bring your own, that's great too. Masks are required at all times on the plane for both our customers and our people.

